

IP Office Phones: Choices For Every Small Business

There's an Avaya IP Office telephone for everyone in your business:

- » Executives/Managers
- » Everyday Users
- » Administrative Assistants/ Receptionists
- » Walkup Users
- » Desktop and wireless models; Digital and IP Phones

Give your employees the tools they need to be the best at what they do.



Because there is no “one size fits all” when it comes to telephones, Avaya has designed a range of different models.

Take advantage of deskphones and/or lightweight wireless models. Get fully-featured sets for your executives, extensive call handling capabilities for receptionists or “just the basics” for phones located in common areas.

And Avaya makes the choice even easier by offering both traditional digital phones and IP-based models.

Matching the right phone to your employees' needs helps ensure they'll get the most from your Avaya IP Office communications system—and you'll get the most from your budget.

Executives/Managers

Large displays and the latest capabilities to make the best use of executive time.



Avaya IP Office offers a full range of sleek and attractive phones to please the most demanding executives. Get clear, easy-to-read displays, programmable call appearances, lots of feature keys, speed dials, call logs, and much, much more. Executive phones are available in both digital and IP models—the latter offers access to Web-based capabilities as well as a range of applications. Take advantage of our full range of adjuncts and accessories to add even more communications power.



2420/5420 Models – A digital phone with 10 fixed feature keys and up to 100 call log entries, executives will love the ease of use and ability to quickly reach colleagues and customers alike.



Avaya one-X™ 9630G/9640G Models – Benefit from high resolution displays, easy access to features, visual voice mail, multiple directories and custom faceplate options. Includes an integrated Gigabit Adapter to connect to your network and built-in VPN capability for remote working.



1416/1616 Models – Available in digital (1416) or IP (1616) formats, offers a large display with adjustable viewing angle, up to three 32-button expansion modules, and support for wireless headsets.



5621 Model – An IP-based phone with desktop applications, exceptional voice quality and a full complement of features—not to mention an attractive and easy-to-use design.



T3 Comfort Model – The elegant design of this desktop phone accentuates the prominence of the large display and extensive programmability.
Note: Available in Europe, Middle East and Africa only.

Everyday Users

Help managers and staff stay better connected to customers and each other.



Avaya IP Office phones for Everyday Users help everyone to do their work efficiently and productively. One-touch access to features streamlines call handling while Web browser capability on the displays of many Avaya IP telephones opens the door to advanced capabilities and access to customized applications. Avaya phones for Everyday Users are easy to customize to individual needs. And with both digital- and IP-based phones available, you have greater flexibility to provide the added functionality where it is needed most.



2410/5410 Models – A digital display phone that delivers exceptional voice quality; paperless button labels, headset jack, large message waiting indicator light, 14 fixed feature keys and four softkeys all help make it an ideal choice.



5610 Model – With its Web browser functionality, large display, and array of paperless button labels, this IP phone makes it easy for users to access information and reach colleagues quickly and easily.



Avaya one-X™ 9620L/9620C Models – High resolution displays (color on the 9620C) and easy access to features, web browser access, multiple directories and custom faceplate options. Integrated Gigabit Adapter (9620C) to connect to your network and built-in VPN capability for remote working.



1408/1608 Models – Available in digital (1408) or IP (1608) formats, these phones combine a professional appearance with ease of use. Users easily navigate through contacts and call logs, and the phone supports eight line appearances and feature keys. Headset compatible.



T3 Classic Model – Combining a stylish design with enhanced functionality, the T3 Classic desktop phone has a prominent, four-line display and 15 feature keys for quick communications.

Note: Available in Europe, Middle East and Africa only.

Administrative Assistants/Receptionists

Streamline your business with efficient, effective call handling.



Your receptionists, administrative assistants and anyone else with the job of handling incoming calls will appreciate the speed, accuracy and simplicity in call handling that Avaya IP Office phones deliver. Know incoming callers at a glance, monitor calls throughout the business, get easy one-touch access for transfers, conferencing and more. Available add-on modules increase the capacity of receptionist's phones, making it easy to see the status of additional associates. No matter how you handle calls in your business—a dedicated position or distributed across a range of personnel—Avaya gives you options for choosing the right phone to meet your needs.



2420/5420 Model – With 10 fixed feature keys and up to 100 call log entries, this digital phone makes call handling a breeze. Optional expansion module increases call coverage options.



5621 Model – Your staff will welcome the exceptional voice quality and a full complement of features, including web browser access—not to mention an attractive and easy-to-use design—of the 5621. Optional expansion module increases call coverage options.



Avaya one-X™ 9650/9650C Models – High resolution displays (color on the 9650C) and high definition audio along with one-touch access to bridged appearances, speed dials, web browser access, custom faceplates and feature keys make these phones ideal for anyone who needs quick access to features and call appearances.



1416/1616 Models – Available in digital (1416) or IP (1616) formats, these phones offer large displays with adjustable viewing angle and up to three 32-button expansion modules*—plus, support for wireless headsets—an ideal choice for higher volume call handling environments.

*Coming soon on the 1416.



T3 Comfort Model – The elegant design of this desktop phone accentuates the prominence of the large display and makes it an ideal combination of aesthetics and powerful call handling. Add up to three DSS expansion units for additional call handling capacity.

Note: Available in Europe, Middle East and Africa only.

Walkup Users

Simple, cost-effective communications in lobbies and other public areas.



Often located in office lobbies, stock rooms, drop-in desks and other common building areas, Avaya IP Office telephones for Walkup Users have a simple, familiar interface that make them the right choice for visitors, suppliers and others who need a phone for occasional use. These durable and cost-effective Avaya phones can be desk- or wall-mounted and are available in both digital and IP versions.



2402/5402 Models – This display phone delivers one-touch access to all the most commonly used communications features on 10 fixed buttons. Another 14 programmable feature buttons make it adaptable to any location in your business.



5610 Model – This IP phone is the right choice when you want publicly available phones to offer advanced functionality.



1403/1603SW Models – Available in digital (1403) and IP (1603SW) formats, with a backlit display, this phone delivers all the capabilities you need for a walkup environment with three line appearances and 10 fixed feature buttons. Built-in Ethernet switch on the 1603SW simplifies connections to the local network.



T3 Compact Model – An elegant addition to the common area of any office environment, this phone offers the ideal combination of aesthetics and functionality with a context-sensitive display for easy access to features, three fixed feature buttons and five more programmable feature buttons.

Note: Available in Europe, Middle East and Africa only.

Telephones At-a-Glance

Executives/Managers 	 2420/5420	 5621	 1416/1616	 T3 Comfort	 9630G/ 9640/9640G
Communications Mode	Digital	IP	Digital/IP	Digital	IP
Display (lines x characters)	7 x 29	7 x 29 (backlit)	4 x 24	17 x 40	320x240 pixels Grey / Color
Fixed Feature Buttons	10	10	15	5	10/11/11
Programmable Features	24	24	16	22	24 24
Navigation Cluster	Not Applicable	Not Applicable	5-way	5-way	5-way
Speakerphone	2-way	2-way	2-way	2-way	2-way
Headset Port	No	No	Yes	Yes	Yes, Bluetooth Optional
Gigabit Support	Not Applicable	10/100	10/100 (1616)	Not Applicable	10/100 (9640/G)

Telephones At-a-Glance

Everyday Users 	 2410/5410	 5610	 1608	 T3 Classic	 9620L/ 9620C
Communications Mode	Digital	IP	IP	Digital	IP
Display (lines x characters)	5 x 29	5 x 29	3 x 24	4 x 26	320x160 pixels Grey / Color
Fixed Feature Buttons	10	10	11	5	10
Context sensitive keys	Not Applicable	Not Applicable	Not Applicable	Not Applicable	4
Programmable Features	12	12	8	10	12
Navigation Cluster	Not Applicable	Not Applicable	5-way	5-way	5-way
Speakerphone	2-way	2-way	2-way	2-way	2-way
Headset Port	Yes	Yes	Yes	Yes	Yes, Bluetooth optional (9620C)
Gigabit Support	Not Applicable	10/100	10/100	Not Applicable	10/100

Telephones At-a-Glance

Telephones At-a-Glance					
Administrative Assistants/ Receptionists	 2420/5420 with EU24	 5621 with EU24	 1616 with BM32	 T3 Comfort with DSS	 9650 9650C
Communications Mode	Digital	IP	IP	Digital	IP
Display (lines x characters)	7 x 29	7 x 29 (backlit)	4 x 24	17 x 40	320x240 pixels Grey / Color
Fixed Feature Buttons	10	10	11	5	11
Programmable Features	24	24	16 + 3 x 32	22 + 3 x 36	24
Navigation Cluster	Not Applicable	Not Applicable	5-way	5-way	5-way
Speakerphone	2-way	2-way	2-way	2-way	2-way
Headset Port	Yes	Yes	Yes	Yes	Yes, Bluetooth optional
Gigabit Support	Not Applicable	10/100	10/100	Not Applicable	10/100

Telephones At-a-Glance

Walkup	 2402	 5402	 1603SW	 T3 Compact	 5610
Communications Mode	Digital	Digital	IP	Digital	Digital
Display (lines x characters)	2 x 24	2 x 24	2 x 16 (backlit)	1 x 24	5 x 29
Fixed Feature Buttons	10	10	7	3	10
Programmable Feature Buttons	14	14	3	5	12
Speakerphone	Listen only	Listen only	2-way	2-way	2-way
Headset Port	No	No	No	Optional	Yes
Gigabit Support	Not Applicable	Not Applicable	10/100	Not Applicable	10/100

Avaya Wireless Telephones

Advanced communications capabilities in the palm of your hand.

Take advantage of the Avaya wireless phones to work anywhere in your office and still get the full power of your IP Office communications system.

- Avaya offers a choice of IP-based and digital wireless phones for any office environment.
- For more industrial situations, Avaya offers the 3645 IP-based phone--its push-to-talk capability eliminates the need for two-way radios.
- Avaya 3720/25 DECT R4 phones offer extended mobility in single/multi-site locations. The dedicated DECT R4 wireless infrastructure delivers automatic handover for roaming in the office and across sites.



Avaya Wireless Phones At-a-Glance

Model	3641	3645	3810*	3720	3725
Communications Mode	IP	IP	Digital	IP	IP
Display	128 x 96 pixels	128 x 96 pixels	2 x 32 characters	112 x 115 pixels	128 x 160 pixels
Talktime (hours)	4	4	10	16	13-20
Standby time (hours)	80	80	6 days	160	120
Navigation keys:	5 way	5 way	No (uses Fixed Feature buttons)	4 way	5 way
Soft Keys	4	4	4 (Programmable)	3	3
Speakerphone	Yes	Yes	Yes	2-way	2-way
Push-To-Talk	No	Yes	No		No
Headset port	Yes	Yes	Yes	Yes	Yes; Bluetooth compatible
Ringer/handset volume control	Yes	Yes	Yes	Yes	Yes
Selectable ring type	Yes	Yes	Yes	Yes	Yes
Vibrate alert	Yes	Yes	Yes	Yes	Yes
Wireless Communications Mode	Wi-Fi, 802.11 a/b/g	Wi-Fi, 802.11 a/b/g	900 MHz	DECT	DECT

*The Avaya 3810 is available only in North America.

Avaya Gives You Choices

In addition to the choices shown here, Avaya offers phones designed specifically for conference rooms, PC softphones, SIP phones and a variety of headset choices. To learn more about Avaya phones, contact your Avaya Authorized Partner or visit us at avaya.com.

About Avaya

Avaya is a global leader in enterprise communications systems. The company provides unified communications, contact centers, and related services directly and through its partners to leading businesses and organizations around the world. Enterprises of all sizes depend on Avaya for state-of-the-art communications that improve efficiency, collaboration, customer service and competitiveness.

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